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G060/G080/G082	0-05	Replace SBU	04-Apr-08
G060/G080/G082	ADD TONER CONDITION	replace toner pump as per TSB G060/G570-51	04-Apr-08
G060/G080/G082	ADF NOT RECOGNIZED	Replace JBCU pcb pn G0775061	24-Apr-08
G060/G080/G082	APS NOT FUNCTIONING CORRECTLY	Check platen detect sensor and actuator	04-Apr-08
G060/G080/G082	BLANK DISPLAY	Operation panel is dim or blank, Replace left op panel pcb.	08-Jul-08
G060/G080/G082	BLANK IMAGE-PARTIAL/SPORATIC	Replaced width detection sensor board on by-pass tray	04-Apr-08
G060/G080/G082	COLOR MISSING	color missing - replace developer clutch for missing color	30-Apr-08
G060/G080/G082	COLOR MISSING	color missing - replace effected developer unit.	21-May-08
G060/G080/G082	COLORS MISALIGNED	Colors misaligned - clean and check ID sensors	29-Oct-10
G060/G080/G082	COLORS MISALIGNED	Colors misaligned - replace transfer belt	29-Oct-10
G060/G080/G082	COLORS MISALIGNED	Colors misaligned - run SP5-993-02 Line Adjust> Execute	29-Oct-10
G060/G080/G082	COLORS MISALIGNED	Colors misaligned - reset SP2-916 to defaults	29-Oct-10
G060/G080/G082	COLORS MISALIGNED	Colors misaligned - perform motor reset SP2-995	29-Oct-10
G060/G080/G082	CONSTANT ADD PAPER	Incorrect add paper message - add seal to tray - TSB B202-010	04-Apr-08
G060/G080/G082	DEAD MACHINE, NO OPERATION	Fiery power supply defective.	11-Aug-08
G060/G080/G082	DEAD MACHINE, NO OPERATION	replace fiery power supply	24-Apr-08
G060/G080/G082	DISTORTED IMAGE-DIGITIZED	Replaced Lens Blcok Assembly	04-Apr-08
G060/G080/G082	FACSIMILE FEATURES	machine didnot have dial tone, bad IPU brd	08-Aug-08
G060/G080/G082	FIERY	Print queue names for fiery - xjprint, xjhold, xjdirect	31-Aug-09
G060/G080/G082	FUSER JAMS	paper exit sensor actuator stuck	04-Apr-08
G060/G080/G082	GENERAL INFORMATION	New fuser will not perform registration - replace consumables, toner, dev, pcu	10-Nov-08
G060/G080/G082	JAM C	fusing exit solinoid wire bare spot. harness damage. replace.	24-Apr-08
G060/G080/G082	JAM CODE 009	neede new version of transfer betl	04-Apr-08
G060/G080/G082	JAM CODE 010	Internal exit tray sensor does not turn ON - check/clean/replace sensor	29-Sep-09
G060/G080/G082	JAM CODE 010	Internal exit tray sensor does not turn ON - replace black dev drive motor assy (#G0771100) for loss of fuser drive	29-Sep-09
G060/G080/G082	JAM CODE 012	Duplex exit SNSR 1 does not turn ON - check fuser drive operation	10-Jun-10
G060/G080/G082	JAM CODE 012	Duplex exit SNSR 1 does not turn ON - check paper curl out of fuser	10-Jun-10
G060/G080/G082	JAM CODE 012	Duplex exit SNSR 1 does not turn ON - check shift gate operation	10-Jun-10
G060/G080/G082	JAM CODE 012	Duplex exit SNSR 1 does not turn ON - check/clean/replace sensor	10-Jun-10
G060/G080/G082	JAM CODE 061	reg off jam, sugg tsb 046 reg guide plate replaced	08-Jul-08
G060/G080/G082	JAM CODE 063	Replace blk drum drive Part # G0771100	17-Mar-11

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G060/G080/G082	LAN FAX SPECIFICATIONS / DRIVER	Uses LanFax M1 driver	06-Jun-08
G060/G080/G082	LIGHT/FADED IMAGE	UT, cpo/doc, adjust color image, background density of ADS, set SP 4 - 2 0 5, black ADS level to default, 70	04-Apr-08
G060/G080/G082	LIGHT/FADED IMAGE	perform image density adjustment. UT,cop/doc,adjust color image,background density of ADS	04-Apr-08
G060/G080/G082	NETWORK DEVICES	G060/G082 wireless not supported	06-Apr-09
G060/G080/G082	NETWORK DEVICES	G080 Wireless card Type A	06-Apr-09
G060/G080/G082	NETWORK DEVICES	G080 only wireless not working - newer routers default to type N, This mfp supports ieee802.11b - change router setting to one of those settings	06-Apr-09
G060/G080/G082	NOISE	TSB 4 noise paper transfer section	04-Apr-08
G060/G080/G082	OP PANEL BUTTONS - NO RESPONSE	Panel buttons n/w - replace Operation panel	21-May-08
G060/G080/G082	OPEN DOOR INDICATION, NO DISPLAY	replaced operation panel	04-Apr-08
G060/G080/G082	OPERATION PANEL, DARK DISPLAY	replace left op panel board	04-Apr-08
G060/G080/G082	PART DAMAGE	Lower bypass tray cover becomes loose - add stopper - TSB B202-036	04-Apr-08
G060/G080/G082	PARTS	HDD - # G690 7000	25-Jun-10
G060/G080/G082	PARTS	Refer tech to TSRC for parts inquiry	31-Jul-09
G060/G080/G082	PASSWORDS	Reset user password in printer controller service mode (Password Clear)	24-Apr-08
G060/G080/G082	PCU COUNTER QUESTIONS	To reset PCU PM alarms - SP7-804, 2 (B),3(Y),4(M),5(C)	20-Feb-09
G060/G080/G082	PRINT JOB NOT PRINTING	Not Printing (Ping and WIM work) - do SP5-801-008 and reboot machine	18-Jun-10
G060/G080/G082	REGISTRATION INCORRECT	Replaced Transfer Belt assembly	04-Apr-08
G060/G080/G082	RESET THE DUPLEX UNIT	re-install duplex transport section under transfer	04-Apr-08
G060/G080/G082	RESET THE DUPLEX UNIT	reset duplex transport section (under transfer unit)	04-Apr-08
G060/G080/G082	SC 142	White level detect error - clean optics	22-Sep-09
G060/G080/G082	SC 142	White level detect error - replace exposure lamp B1161800	27-Aug-08
G060/G080/G082	SC 142	White level detect error - replace lens block assy.	27-Aug-08
G060/G080/G082	SC 142	White level detect error - see TSB #013 for lens block info/changes	27-Aug-08
G060/G080/G082	SC 195	check serial number and country code may only be set by TSM	04-Apr-08
G060/G080/G082	SC 201	Polygon Motor Error - check connections	05-Oct-09
G060/G080/G082	SC 201	Polygon Motor Error - replace Polygon Motor	05-Oct-09
G060/G080/G082	SC 220	Performed SP 5993-4 (line position adj, interrupt) with out drums in. machine	24-Apr-08
G060/G080/G082	SC 220	SC 220-4 black sync detector error - replace sync detect board	15-Jul-08
G060/G080/G082	SC 221	Sync detect error - (01) Yel (02) Mag (03) Cyan (4) Bk	09-Nov-10
G060/G080/G082	SC 260	LD HP sensor for Bk not turning ON - replace the LD positioning motor	10-Sep-08

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G060/G080/G082	SC 285	Line position adj error - check condition of ITB, replace as needed	21-May-09
G060/G080/G082	SC 285	Line position adj error - check results in SP5-993-007 (page 4-4)	21-May-09
G060/G080/G082	SC 285	Line position adj error - check toner density	21-May-09
G060/G080/G082	SC 371	Yellow TD sensor error - replace yellow dev unit	12-Sep-08
G060/G080/G082	SC 371	Yellow TD sensor error - check TD sensor with SP3-911-2	12-Sep-08
G060/G080/G082	SC 371	Yellow TD sensor error - check connection between PCU and machine	12-Sep-08
G060/G080/G082	SC 371	Yellow TD sensor error - confirm developer clutch is working	12-Sep-08
G060/G080/G082	SC 375	Yellow TD sensor OT error- check TD sensor connector to machine	05-Jun-08
G060/G080/G082	SC 377	Magenta VT error <0.5v - check connections to TD sensor	24-May-10
G060/G080/G082	SC 377	Magenta VT error <0.5v - check for overtone condition	24-May-10
G060/G080/G082	SC 377	Magenta VT error <0.5v - check/reseat CN 207 on BCU	24-May-10
G060/G080/G082	SC 377	Magenta VT error <0.5v - replace BCU	24-May-10
G060/G080/G082	SC 380	Black Dev Motor error - also drives fuser and exit roller, check for binding	16-Oct-09
G060/G080/G082	SC 380	Black Dev Motor error - replace development unit	16-Oct-09
G060/G080/G082	SC 380	Black Dev Motor error - replace motor	16-Oct-09
G060/G080/G082	SC 385	VSG adjustment error - check ITB is clean and free of damage	08-Oct-09
G060/G080/G082	SC 385	VSG adjustment error - clean ID sensor (SP3-107 #1 & #3 to check)	08-Oct-09
G060/G080/G082	SC 385	VSG adjustment error - replace ID sensor (SP3-107 #1 & #3 to check)	08-Oct-09
G060/G080/G082	SC 386	Black gamma error - check toner density and TD sensor readings	20-Jan-09
G060/G080/G082	SC 387	Yellow gamma error - check ID sensors	26-Nov-08
G060/G080/G082	SC 387	Yellow gamma error - check toner density and TD sensor readings	26-Nov-08
G060/G080/G082	SC 388	Cyan Dev gamma error - check toner density first	15-Mar-11
G060/G080/G082	SC 391	01 - Black AC charge error - check terminal between machine and black PCU	17-Oct-08
G060/G080/G082	SC 391	02 - Yellow AC charge error - check terminal between machine and yellow PCU	17-Oct-08
G060/G080/G082	SC 391	03 - Magenta AC charge error - check terminal between machine and magenta PCU	17-Oct-08
G060/G080/G082	SC 391	04 - Cyan AC charge error - check terminal between machine and cyan PCU	17-Oct-08
G060/G080/G082	SC 440	(01) Black Drum motor error - check for mechanical binds	03-Aug-11
G060/G080/G082	SC 440	(01) Black Drum motor error - check/clean/replace drum gear position sensor	03-Aug-11
G060/G080/G082	SC 440	(01) Black Drum motor error - replace drum motor	03-Aug-11
G060/G080/G082	SC 440	(02) Color Drum motor error - check for mechanical binds	03-Aug-11
G060/G080/G082	SC 440	(02) Color Drum motor error - check/clean/replace drum gear position sensor	03-Aug-11

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G060/G080/G082	SC 440	(02) Color Drum motor error - replace drum motor	03-Aug-11
G060/G080/G082	SC 440	replace DRB PCB	04-Apr-08
G060/G080/G082	SC 471	SC471 Transfer Belt HP error - ram clear fixed problem	05-May-08
G060/G080/G082	SC 471	Transfer Belt HP error - check contact release mechanism	14-Sep-09
G060/G080/G082	SC 471	Transfer Belt HP error - check/clean/ replace HP sensor	20-Aug-08
G060/G080/G082	SC 471	Transfer Belt HP error - replace contact (lift) motor	14-Sep-09
G060/G080/G082	SC 490	repaired damaged high voltage lead from transfer p.p.	04-Apr-08
G060/G080/G082	SC 541	HR thermistor error - check for paper in the fusing unit connector.	13-Jul-10
G060/G080/G082	SC 541	HR thermistor error - replace fusing unit	23-Sep-08
G060/G080/G082	SC 542	HR warm-up error - replace Black Dev motor assy with fuser clutch #G0771100 (G060/G080)	08-Apr-09
G060/G080/G082	SC 542	HR warm-up error - reset with SP5-810	23-Sep-08
G060/G080/G082	SC 551	PR thermistor error - check PRoller thermistor connections	22-Sep-09
G060/G080/G082	SC 551	PR thermistor error - check PRoller thermistor contact with roller	22-Sep-09
G060/G080/G082	SC 551	PR thermistor error - replace BCU	22-Sep-09
G060/G080/G082	SC 551	PR thermistor error - replace fusing unit	22-Sep-09
G060/G080/G082	SC 552	Pressure roller warm-up error - replace the BCU	15-Jul-08
G060/G080/G082	SC 552	Pressure roller warm up error - SP5-810 to reset, change to 1	18-Jul-08
G060/G080/G082	SC 555	PR lamp full power - A level code, use SP5-810 to reset	26-Aug-10
G060/G080/G082	SC 555	PR lamp full power - clean/check/replace thermistor	26-Aug-10
G060/G080/G082	SC 555	PR lamp full power - replace fuser.	26-Aug-10
G060/G080/G082	SC 560	Zero cross error - replace BCU	09-Feb-09
G060/G080/G082	SC 560	Zero cross error - replace PSU	09-Feb-09
G060/G080/G082	SC 560	Zero cross error - reseal and check CN 219 on BCU	09-Feb-09
G060/G080/G082	SC 560	Zero cross error - reseal and check CN 357 on PSU	09-Feb-09
G060/G080/G082	SC 560	Zero cross error - reset with SP5-810-1	09-Feb-09
G060/G080/G082	SC 621	Finisher/mailbox comm error - check cable and connections between BCU and finisher	24-Mar-09
G060/G080/G082	SC 621	Finisher/mailbox comm error - replace BCU	24-Mar-09
G060/G080/G082	SC 621	Finisher/mailbox comm error - replace finisher main board	24-Mar-09
G060/G080/G082	SC 670	No response from BCU at power on: Check the connection between the BCU and controller	05-Aug-08
G060/G080/G082	SC 670	No response from BCU at power on: Replace the BCU	05-Aug-08

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G060/G080/G082	SC 670	No response from BCU at power on: Replace the controller	05-Aug-08
G060/G080/G082	SC 672	Startup error, controller to op panel (G570 only) - bad memory DIMM (uses 128 and 196 or 256mb)	21-Dec-09
G060/G080/G082	SC 672	Startup error, controller to op panel (G570 only) - defective memory dimm, DIMM 1 in CN7 and DIMM 2 in CN 8	12-Dec-08
G060/G080/G082	SC 672	Startup error, controller to op panel (G570 only) - replace controller board	12-Dec-08
G060/G080/G082	SC 672	Startup error, controller to op panel (G570 only) - replace operation panel	12-Dec-08
G060/G080/G082	SC 680	BCU / Music comm error - check toner cartridge(s) are installed correctly by customer	13-Mar-09
G060/G080/G082	SC 680	BCU / Music comm error - replace BCU board	13-Mar-09
G060/G080/G082	SC 680	BCU / Music comm error - replace toner cartridge(s)	13-Mar-09
G060/G080/G082	SC 680	BCU / Music comm error - toner cartridge chip loose or missing	13-Mar-09
G060/G080/G082	SC 685	SBU-IPU comm error on CF model - check connection on scanner unit	08-Jul-09
G060/G080/G082	SC 685	SBU-IPU comm error on CF model - check for external electrical noise	08-Jul-09
G060/G080/G082	SC 685	SBU-IPU comm error on CF model - replace IPU	08-Jul-09
G060/G080/G082	SC 685	SBU-IPU comm error on CF model - replace SBU	08-Jul-09
G060/G080/G082	SC 819	Fatal error - reflash firmware	18-Feb-09
G060/G080/G082	SC 819	Fatal error - replace controller	18-Feb-09
G060/G080/G082	SC 819	Fatal error - replace memory DIMM	18-Feb-09
G060/G080/G082	SC 819	Fatal error - try w/o HDD, if it works, replace HDD	18-Feb-09
G060/G080/G082	SC 824	NVRAM self-diagnosis error - NVRAM needs to be reseated	01-Jul-09
G060/G080/G082	SC 824	NVRAM self-diagnosis error - replace NVRAM	01-Jul-09
G060/G080/G082	SC 824	NVRAM self-diagnosis error - replace controller board	01-Jul-09
G060/G080/G082	SC 828	Self-diag error ROM - replace controller board	29-Mar-10
G060/G080/G082	SC 828	Self-diag error ROM - replace memory DIMM	29-Mar-10
G060/G080/G082	SC 829	Optional RAM error - install or clean/reseat RAM	04-Nov-09
G060/G080/G082	SC 829	Optional RAM error - replace RAM	04-Nov-09
G060/G080/G082	SC 863	replace HDD	04-Apr-08
G060/G080/G082	SC 990	Software performance error - check controller board connections	11-Jun-10
G060/G080/G082	SC 990	Software performance error - format HDD, replace as needed	11-Jun-10
G060/G080/G082	SC 990	Software performance error - reload firmware	11-Jun-10
G060/G080/G082	SC 990	Software performance error - replace controller board	11-Jun-10
G060/G080/G082	SC 995	BCU error - set dip switches correctly for G130 or G131. page 5-109 of FSM	05-Jan-09

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G060/G080/G082	SC 995	BCU error - wrong controller installed G130 uses #G1305794 and G131 uses #G1315794	05-Jan-09
G060/G080/G082	SC 998	reseat RAM & ROM DIMMS	24-Apr-08
G060/G080/G082	SC 999	SC 999 - destination code reset	04-Apr-08
G060/G080/G082	SMEARING/WET	fuser offset, check or replace fuser unit	20-May-08
G060/G080/G082	SMEARING/WET	fuser offset, check toner for the correct model	20-May-08
G060/G080/G082	SMEARING/WET	smears on glossy paper only, change paper type and set correctly through the print driver	20-May-08
G060/G080/G082	SMEARING/WET	smears on glossy paper only, check or replace fuser unit	20-May-08
G060/G080/G082	SP MODES	How to access SP modes - hold up & down arrow keys for 20 seconds, release & press enter.	01-Aug-11
G060/G080/G082	TRANSMIT/ TX IMAGE REDUCED	TRANSMIT/ TX IMAGE REDUCED: fax in memory when faxing LEF, LEF in immediate will reduce	31-Jul-08